

Outcomes Specialist Internship

Help Increase Lifesaving Outcomes For Pets

ABOUT THE ROLE

The Outcomes Specialist Intern focuses on improving return-to-owner (RTO) success, strengthening lost pet reunification systems, and reducing the length of stay (LOS) for long-stay animals. This role combines research, hands-on implementation, community outreach, and data tracking to directly increase lifesaving capacity. This internship requires 100 hours to complete.

KEY RESPONSIBILITIES

- Research best practices in reunification and lost pet recovery
 - Identify and monitor community lost/found pet resources
 - Assist in gathering and sharing owner information for stray pets
 - Support rapid posting of lost pet information in the community
 - Develop strategies to improve visibility of long-stay animals
 - Design and implement an outcomes improvement project
 - Track data and measure results over time
 - Present final project findings to staff and board
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PROJECT GOALS

- Improve reunification between lost pets and their families
 - Strengthen use of tools like Petco Love Lost
 - Search community lost & found pet networks and pages
 - Help connect incoming pets with potential owners
 - Reduce length of stay (LOS) for long-stay animals
 - Improve visibility and marketing of available pets
 - Reduce preventable returns through better matching and communication
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DELIVERABLES

You will complete a full-cycle impact project:

- Research & discovery
- Project planning
- Implementation
- Data tracking & evaluation
- Final presentation to leadership

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WHAT YOU WILL GAIN

- A completed, real-world impact project for your portfolio
 - Letter of recommendation
 - Internship completion certificate
 - Direct experience in animal welfare outcomes and lifesaving strategy
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IDEAL CANDIDATE

- Interest in animal behavior, welfare, biology, psychology, or nonprofit program development
 - Strong research, communication, and organization skills
 - Ability to turn information into simple, actionable tools
 - Self-motivated and comfortable managing a project from start to finish
 - Enjoys working collaboratively with staff and volunteers
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Increase lifesaving by improving reunification rates, strengthening community connections, and reducing length of stay for pets in care.